



March 13, 2020

**\*\*For External Distribution\*\***

Re: COVID-19 Virus

At Expert Pharmaceutical, the health and well-being of our employees and community is our top priority. We understand the concern and uncertainty you may be experiencing coronavirus (COVID-19) and are committed to being responsive to the needs of our customers, employees, and vendors as the situation evolve.

Steps we're taking to keep your products safe:

- In our offices, we have encouraged all non-essential personnel to work from home.
- In our warehouses and manufacturing facilities, we are distributing hand sanitizer. All of our warehouse technicians and operators are required to wear gloves, masks, and wash their hands regularly.
- We're following the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), federal agencies, and other global health organizations to collect the most up-to-the-minute information to ensure the actions we're taking are comprehensive and expedient.

At this time we are not anticipating any interruption in manufacturing or shipping products to our customers. We are closely monitoring at the highest levels within our company and we will continue to update our consumers and retail partners should there be additional developments.

Should you have any questions or concerns please don't hesitate to call our office at (626) 581-4008 or email us at [sales@expertpharm.com](mailto:sales@expertpharm.com).